







Our purpose as a firm is to unlock value through developing solutions for our clients. The foundation of our distinctive delivery is our mastery of technical skills, deep knowledge of sectors, and our understanding of the context in which decisions are made..

Established in 1998, Genesis is headquartered in Johannesburg and our operations include corporate offices in Abidjan, Nairobi, Lagos and London. We also have representation in Canada, Ethiopia, India and Zimbabwe so we can work closely with our clients in finding scalable solutions that will work in the real world.

# **Key focus areas are:**



APPLIED BEHAVIOURAL ECONOMICS



COMPETITION & REGULATORY ECONOMICS



HUMAN DEVELOPMEN



CENTRE OF DIGITAL



FINANCIAL SERVICES



MONITORING, EVALUATION & IMPACT



CLIMATE & DISASTER & RISK FINANCE



**HEALTH** 



SHARED VALUE & IMPACT



# WELCOME TO ABE MEET OUR MANAGER

Hello,

Welcome to ABE - the Applied Behavioural Economics division of Genesis Analytics.

My name is Wayne Bateman and I have worked as a behaviour change consultant across the private, public, and charitable sectors for over a decade. As the Head of Behavioural Economics at ABE, I lead a team of experienced and passionate consultants in the application of behavioural science and behavioural economics within client projects. We empower clients to achieve their organisational objectives through low-cost, easy-to-implement, high-impact behaviour change interventions.

We provide bespoke behavioural solutions, using a structured and systematic methodology that is grounded in an indepth understanding of the target behaviour and informed by the best available evidence. Our focus is on realising significant change, and demonstrating short, medium, and long-term impact.

With demonstrable global success across a variety of sectors and industries, I hope you find the information in this pack interesting and that it triggers your curiosity to learn more about the work we do. To schedule an exploratory conversation click here, or contact me on wayneb@genesis-analytics.com if you have any questions.

I look forward to hearing from you.

#### Wayne Bateman

Head of Applied Behavioural Economics

# **UNDERSTANDING HUMAN BEHAVIOUR**

# TRADITIONAL ECONOMICS VS. BEHAVIOURAL ECONOMICS

"It turns out that the **environmental effects** on behaviour are a lot stronger than most people expect."

**Daniel Kahneman, Nobel Laureate** 



People are **not always rational** and are **not always consistent or coherent** in their behaviours., as assumed by the traditional economic model of behaviour.



**90-95%** of **decisions** are made **unconsciously** and are **susceptible to** various **biases** and **heuristics.** 



**Influences** upon decision-making and behaviour **operate across multiple levels**, including individual, familial, environmental, social, and cultural.



People's actual behaviour is often different to their intended behaviour.

#### Traditional economics does not account for these influences,

limiting our understanding of a given behaviour and our ability to effectively change it.

# Behavioural economics acknowledges and addresses these influences,

increasing our understanding of a given behaviour and our ability to effectively change it.

### MAKING THE UNKNOWN KNOWN

# BEHAVIOURAL SCIENCE & BEHAVIOURAL ECONOMICS

#### **Behavioural Science**

Using scientific, systematic and experimental studies behavioural science analyses peoples actions and looks to generalise human behaviour in society. The results from these studies show us our biases and heuristics and allows us to discover how humans actually make choices. The biases and heuristics often lead to irrational behaviour (not making the best decisions), but these irrational behaviours can be predictable.

### **Behavioural Economics**

Behavioural economics studies the effects of psychological, cognitive, emotional, cultural and social factors on the economic decisions of individuals and institutions and how those decisions vary from those implied by classical economic theory. We look at the financial choices and decisions we actually make versus what we say we would make, and uncover the unseen influences.



Behavioural Science and Behavioural Economics provide insights into human behaviour.



# BEHAVIOURAL SCIENCE AND BEHAVIOURAL ECONOMICS

# GLOBAL RECOGNITION AND APPLICATION







































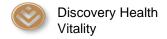














# **HOW WE DO IT**

# ABE BEHAVIOUR CHANGE METHODOLOGY

The ABE team takes a scientifically proven metho

The ABE team takes a scientifically proven methodology to behaviour change, from identifying and understanding the target behaviour to scaling-up rigorously tested, effective interventions.

### **METHODOLOGY**

#### 1. TARGET



Identify and define the behaviour and the behavioural objectives.

2. EXPLORE



Conduct a behavioural analysis.

3. SOLUTION



Create an evidencebased solution to achieve the target behaviour.

4. TRIAL



Evaluate the intervention through piloting.

#### 5. SCALE



Scale-up the intervention to the target population.

# WHAT WE CAN DO FOR YOU

# **OUR SOLUTIONS**

We offer a range of solutions to help your business where it needs it most.



### **COMPLETE SOLUTIONS**

A comprehensive end-to-end behaviour change programme, leading our clients through all stages of our methodology to achieve their objectives.



### **TAILORED SOLUTIONS**

Recognising that not all customers will want/need/have the resources for a complete solution approach, ABE is able to provide each of the stages individually.

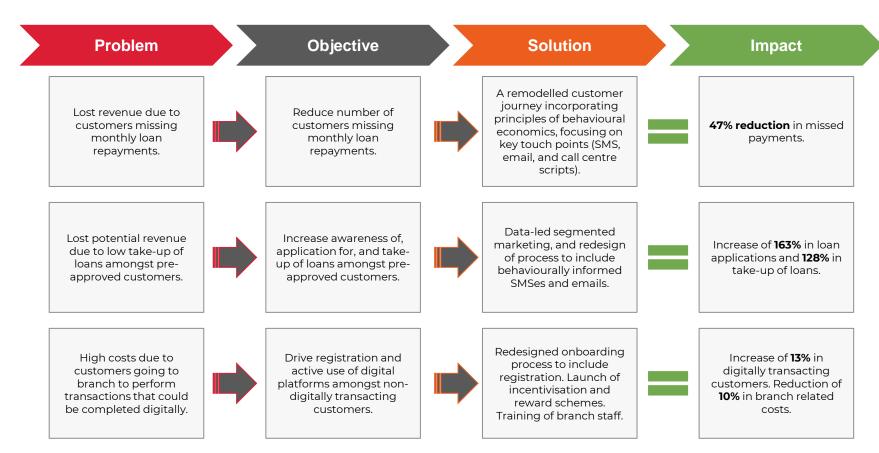


### TRAINING SOLUTIONS

We develop and deliver courses in behavioural economics, behavioural science, and behaviour change, tailored to the specific learning requirements of our client's organisation.

# WHAT WE HAVE DONE FOR OTHERS

# BEHAVIOUR CHANGE INTERVENTIONS



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# Curious to know how we can support you in achieving your goals?

**Contact us today for a free, no-obligation conversation.** Just click <u>here</u> to schedule a call for a time that suits you. Alternatively, you can reach us via the details below.

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